

Transferring your mobile number to us



Do you want to keep your mobile number from your previous operator? We'll take care of that for you. **All we need is your authorization.**

You can give it quickly and easily online when activating your SIM card.

Not working for you? No worries, there's a plan B!

Fill in this document in its entirety. You can find the details from your previous operator on your most recent bill or in your online account.

Your current mobile number

Name of your previous operator

Customer number with previous operator

SIM card number with your previous operator

Date and place of signature

Signature of the contract holder with the previous operator

By signing this contract, you declare that you have read and accepted the BASE terms and conditions and the rates of BASE mobile services. You declare that you agree to the statements on this contract. You are familiar with the privacy policy outlined in the terms and conditions. You have also already received a confirmation of your order, which contains essential information on your contract with BASE.

You request BASE to transfer the above-mentioned mobile phone number and terminate the contract with your current operator. Despite this transfer to BASE, you must meet your obligations under the contract with your current operator until the expiry date. The law stipulates that the mobile number must be transferred no later than one working day after the expiry date. If this is not done, you are entitled to compensation.

You can find additional information on your right to compensation in the event of a delayed number transfer at www.bipt.be/np.